

**Pre-Bid Queries Received Relating to the RFP Floated for Selection of Agency for providing Comprehensive Facility Management Services (CFMS) at IMAGE**

**RFP No. 2559/ IMAGE Date:07.06.2022**

Sl. No.	Name of the Interested Bidders	RFP Document Reference(s) (Selection & Page Number (s))	Content of RFP requiring Clarification(s)	Queries	Compliance
1	Oriental Security Services, Saheed Nagar, Bhubaneswar	Eligibility Criteria- Clause No. G, Page-14	The bidder must have executed comprehensive operation, maintenance and multi-facility mechanized services in Central/State Govt./IT/Tes companies, High Rise Buildings , Institutional campus/Business Centers/ Hospitals/ Commercial Buildings inIndia(Preferably Bhubaneswar, Odisha) during last 03 financial Years as on date 31.03.2022 of Value specified herein in the relevant area as per the scope of work: One project with minimum 01(One Lakh) square feet and not less than the contract value of Rs.7.00 Crores.	For 1 Lakh Sf. the amount of contract value of Rs. 7.00 Cr. appears abnormally high. It may kindly be consider for Rs.2.5 Cr. to Rs. 3.00 Cr. which is resonable.	The eligible contract value of Rs. 7 Crs. Is reduced to Rs.5 Crs.
2	Front Line Ex Servicemen Bureau	Eligibility Criteria- Clause No. G, Page-14	-Do-	Clarify about one project (1 Lakh Sf.) not less than a contract value of Rs.7.00 Crs.?	The Eligible Contract Value Amount is for single Project
		Eligibility Criteria- Clause No. H, Page-14	Average annual turnover from Facility Management Services must be atleast Rs.10.00 Crore in the last 03 (Three) F. Y ending 31st march'2021.	Clarify the Rs. 10 Crs. Annual turnover only from facility management services?	Yes
		Clause No. 3.20, Page-51	Penalty Clause (Page No.51 to 55) (Detailed in separate sheets)	Please Clarify about non compliance limit and penalty rate (INR)	As per RFP document